# Application form: Membership and Database Officer

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| PERSONAL INFORMATION | | |  | | | |
| Title |  | **Name** | |  | | |
| Address |  | | | | | |
|  | | | | **Post code** |  |
| Phone number(s) |  | | | | | |
| Email address |  | | | | | |

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| Do you require a work permit?  Please note, unfortunately we are unable to obtain work permits for this post, and you should therefore only apply if you are already eligible to work in the UK. | 🞎 Yes  🞎 No |

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| REFENCES | |  | | |  |
| Please provide details of two referees, one of whom must be your current or previous employer. We will not contact referees prior to offering the post to the successful candidate. | | | | | |
| Referee 1 | | | **Referee 2** | | |
| Name |  | | **Name** |  | |
| Organisation |  | | **Organisation** |  | |
| Position |  | | **Position** |  | |
| Address |  | | **Address** |  | |
| Phone number |  | | **Phone number** |  | |
| Email address |  | | **Email address** |  | |
| Relationship to referee |  | | **Relationship to referee** |  | |

|  |  |
| --- | --- |
| CURRENT OR MOST RECENT EMPLOYMENT | |
| Employer |  |
| Address |  |
| Position(s) held |  |
| Dates employed |  |
| Key responsibilities |  |
| Key achievements |  |
| Reason(s) for leaving |  |
| Salary |  |
| Notice period |  |

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| EMPLOYMENT HISTORY | | | |
| Dates | **Name and address of employer** | **Position and responsibilities** | **Reason for leaving** |
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| FORMAL EDUCATION | | | |
| Please put the most recent first. | | | |
| Dates | **Institution** | **Subject(s)** | **Qualification** |
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| PROFESSIONAL TRAINING | | |
| Dates | **Institution** | **Subjects and qualifications** |
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| APPLICATION CRITERIA |
| Please use the below sections to detail how you meet the criteria set out in the personal specification |
| Demonstrable knowledge and experience of using a CRM system (Raiser’s Edge or similar) |
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| Experience of providing high quality supporter care to members and donors |
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| Experience of preparing and importing financial information into a CRM system |
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| Experience of using a CRM system to produce regular reports |
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| Analytical and problem solving skills with the ability to think creatively and strategically |
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| Good communication and relationship management skills |
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| Experience of using Excel and ability to learn new programmes and processes quickly |
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| Ability to manage competing demands and prioritise workload |
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| Demonstrable commitment to PSC’s aims and objectives |
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| DECLARATION | | | |
| I understand that an appointment, if offered, will be subject to the information on this form being correct. I also understand that appointment will be subject to satisfactory references. I hereby certify that the information I have given in this application is true to the best of my knowledge and belief. | | | |
| Signed |  | **Dated** |  |

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| --- | --- |
| Please state where you saw this position advertised? |  |

Please return this completed form by 6 PM  **on Friday 15th January 2020** to: [saba.shabbir@palestinecampaign.org](mailto:saba.shabbir@palestinecampaign.org)

Please write “**Application** – **Membership and Database Officer**” in the subject line of your email