Your name

Address 1

Address 2

City

Postcode

Niall Brooker

CEO, Co-operative Bank

PO Box 101

1 Balloon Street

Manchester, M60 4EP

Date

**Ref: Complaint**

Dear Mr Brooker

I am writing to complain about the Co-operative bank’s treatment of organisations working for Palestine. You have unilaterally chosen to close or deny accounts to at least 20 organisations working for Palestinian human rights, including the Palestine Solidarity Campaign. In doing so have turned your back on the ethical principles that led so many to bank with you.

In your ethical policy you claim to act with "honesty and transparency," to treat your "customers fairly" and to believe in "promoting human rights and equality". However I see little evidence of any of this in your decision. You have chosen to close the accounts of those standing up for human rights and equality whilst offering no honest of transparent explanation, only citing “risk appetite”.

It is quite clear that the Co-operative bank no longer cares about human rights – the Palestinians have their human rights abused day in, day out at the hands of an occupying military force that continues to violate international law. The Co-operative bank should support organisations working to stand up for Palestinian human rights, not punish them.

I look forward to receiving your reply to my complaint.

Yours Sincerely